Corporate Plan PI Report Homes

Monthly report for 2020-2021 Arranged by Aims Filtered by Aim: Priorities Homes For MDDC - Services

Key to Performance Status:

Performance Indicators:

No Data

Well below target

Below target

On target

Above target

Well above target

 $\mbox{\ensuremath{\bigstar}}$ indicates that an entity is linked to the Aim by its parent Service

Corporate Plan	PI Rep	ort F	lomes														
Priorities: Homes																	
Aims: Deliver Ho	ousing																
Performance Indic	erformance Indicators de Prev Prev Annual Apr May Jun Jul Aug Sep Oct Nov Dec Jan Feb Mar Group Officer Notes																
Title		Year	Target													Group Manager	Officer Notes
Net additional homes provided	n/a	n/a	393	n/a		Jenny Clifford, Simon Newcombe											
Self Build Plots	n/a	n/a	5	n/a	n/a	1	n/a	n/a	1	n/a	n/a	2	n/a	n/a		Jenny Clifford	
Gypsy & Traveller Pitches	n/a	n/a	2	n/a	n/a	0	n/a	n/a	0	n/a	n/a	0	n/a	n/a		Jenny Clifford	
Number of affordable homes delivered (gross)		133	94	n/a		Jenny Clifford											
Build Council Houses	26 (9/12)	26		n/a	n/a	0	n/a	n/a	0	n/a	n/a	0	n/a	n/a		Andrew Busby,	(Quarter 4) We have bought back 1 RTB property (CY)
Printed by: Catherine `	Yandle								SF	AR.	net						Print Date: 26 February 2021 16:0

Corporate Plan	PI Rep	ort F	lomes														
Priorities: Homes	;																
Aims: Deliver Ho	ousing																
Performance Indic	erformance Indicators																
Title	Prev Year (Period)	Year		Apr Act	May Act	Jun Act	Jul Act	Aug Act	Sep Act	Oct Act	Nov Act	Dec Act	Jan Act	Feb Act	Mar Act	Group Manager	Officer Notes
																Simon Newcombe	
Number of Homelessness Approaches	n/a		721 for 2019/20		n/a	125	n/a	n/a	289	n/a	n/a	433	n/a	n/a		Simon Newcombe	

Aims: Community	Aims: Community Land Trusts																
Performance Indicators																	
Title	Prev Year (Period)	Year	Target	Apr Act	May Act	Jun Act	Jul Act	Aug Act	Sep Act	Oct Act	Nov Act	Dec Act	Jan Act	Feb Act	Mar Act	Group Manager	Officer Notes
Community Land Trusts Assisted	n/a	n/a	2	n/a	n/a		n/a	n/a	1	n/a	n/a	2	n/a	n/a		Jenny Clifford	(Quarter 3) Initial advice provided to Wessex Group for the Sampford Peverell Community Land Trust (TP)

Aims: Private	Aims: Private Sector Housing																
Performance In	erformance Indicators																
Title	Prev Year (Period)	Prev Year End	Annual Target	Apr Act	May Act	Jun Act	Jul Act	Aug Act	Sep Act							Group Manager	Officer Notes
Deliver homes by bringing Empty Houses into use	120 (10/12)	138	72	1	9	26	31	34	44	59	60	71	78			Simon Newcombe	
Houses in Multiple Occupation	n/a	n/a	100%						100%	100%	100%	100%	98%			Simon Newcombe	(September) Covid meant inspections did not recommence until July. Therefore no data for
Printed by: Cather	ine Yandle								SF	PAR.ne	t					F	Print Date: 26 February 2021 16:0

Corporate Pl	an PI Re	port Hom	es												
Priorities: Hor	nes														
Aims: Private	Sector H	Housing													
Performance In	dicators														
Title	Prev Year (Period)	Prev Annua Year Targe End	l Apr t Act	May Act	Jun Act	Jul Act	Aug Act	Sep Act			Dec Act			Group Manager	Officer Notes
(HMOs) investigations															April - June. However have caught back with backlog by end of September so currently 100% for year to date (SN)
Landlord engagement and Support	n/a	n/a 9	n/a	n/a	4	n/a	n/a	8	n/a	n/a	12	n/a	n/a	Simon Newcombe	(Quarter 3) x3 pin point x1 webinar (TW)

Aims: Co	uncil Housi	ing														
Performan	ce Indicators	•														
Title	Prev Year (Period)		Target	Apr Act	May Act		Jul Act	Aug Act		Oct Act	Nov Act			Feb Mar Act Act	Group Manager	Officer Notes
% Complaints Responded to On Time	100.0% (9/12)	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%			Simon Newcombe	
<u>Tenant</u> <u>Census</u>	n/a	n/a	34%	n/a	n/a	34%	n/a	n/a	34%	n/a	n/a	34%	n/a	n/a	Simon Newcombe	
% Emergency Repairs Completed on Time	100.0% (9/12)	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%			Simon Newcombe	
% Urgent Repairs Completed on Time	100.0% (9/12)	100.0%	95.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%			Simon Newcombe	
Printed by: Ca	atherine Yandl	е					SPAR.r	net				Pr	int C	Date: 26 F	ebruary 20	21 16:00

Corporate Plan Pl Report Homes
Priorities: Homes

Aims: Council Housing

D		1
Perto	rmance	Indicators

Title	Prev Year (Period)		Annual Target	Apr Act	May Act		Jul Act	Aug Act	Sep Act	Oct Act	Nov Act			•	Officer Notes
% Routine Repairs Completed on Time	100.0% (9/12)	99.3%	95.0%	100.0%	100.0%	100.0%	100.0%	98.4%	99.8%	100.0%	100.0%	99.5%		Simon Newcombe	
% Repair Jobs Where an Appointment Was Kept	99.8% (9/12)	98.9%	95.0%	100.0%	100.0%	99.8%	100.0%	99.0%	99.7%	100.0%	100.0%	99.3%		Simon Newcombe	
% Properties With a Valid Gas Safety Certificate	99.78% (9/12)	99.82%	100.0%	99.6%	99.4%	98.9%	98.9%	99.2%	99.4%	99.5%	99.5%	99.5%		Simon Newcombe	

Printed by: Catherine Yandle SPAR.net Print Date: 26 February 2021 16:00